SAP NS2 Solution Brief | PUBLIC
External Workforce Management | SAP Fieldglass

SAP Fieldglass delivered through an enhanced security model

SAP NS2

SAP National Security Services

SAP National Security Services (SAP NS2) was founded to help protect and secure the mission critical operations of highly regulated organizations. As the U.S. cloud solution provider of SAP, we provide the unique capability for regulated industries, government agencies, and defense departments to run market leading SAP applications without having to sacrifice security, innovation, or cost. Our team of local, credentialed experts provide the highest levels of security and compliance, deliver world class innovation, and protect critical data across all applications enterprise-wide.

Secure, compliant cloud technologies can transform how you operate within your industry. SAP NS2 **delivers the power of SAP's intelligent enterprise** with secure cloud solutions built to maximize data sovereignty and secure workloads.

Barriers to navigating an external workforce for regulated industries

Regulated organizations face heightened regulations in the cloud, and before adopting an external workforce, they must ensure they're protected under government-grade security. The keys to achieving a secure external workforce are:

Effectively managing external workers who have access to critical systems. Introducing an external workforce to your organizations means you have temporary and contingent workers that may not be committed to the long-term success of an organization. Regulated organizations need to securely manage their workforce, from onboarding to offboarding, and ensure they're only allowing vetted and trusted resources into their organization.

Highly regulated organizations require an upgraded innovation model. Organizations are facing growing risks of bad actors and external threats trying to access customer and organizational data. Highly regulated organizations need a security model that adheres to their unique industry requirements while also staying ahead of the solution innovation pipeline. This creates a strong barrier between cybersecurity threats and a customer's system.
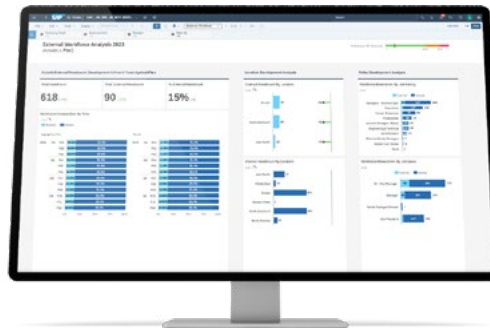
SAP Fieldglass solution overview

SAP Fieldglass Contingent Workforce Management: SAP Fieldglass Contingent Workforce Management mitigates compliance risks, streamlines engagement processes, and helps increase visibility to ultimately drive cost savings and improve productivity.

SAP Fieldglass Services Procurement: This offering manages projects and services by automating processes throughout the procurement lifecycle. Large organizations can utilize SAP Fieldglass to simplify how external service providers are engaged, ensure compliance to safety and security policies, and measure the quality of services being delivered.

SAP Fieldglass Worker Profile Management: This head count tracking solution empowers organizations to improve visibility into their external workforce. It provides onboarding, offboarding and reporting capabilities and maintains a standardized record of all external workers – from who they are, where they're working, and what materials they're assigned.

Understanding SAP Fieldglass deployed through SAP NS2

At SAP NS2, we know that innovation fails without security. A critical line of defense for protecting an organization is ensuring the individuals handling everyday operations are managed and recruited properly. But without the right security parameters, regulated industries are bound to on-premise infrastructure.

Through our U.S. sovereign cloud deployment model, we control how SAP Fieldglass is governed, where it resides, and how its data is secured. The SAP Fieldglass solution through SAP NS2 combines external workforce management with extensive practices dedicated to data access, residency, and cloud sovereignty.

KEY BENEFITS:

- Dramatically reduce unnecessary global transmission of external workforce data through adherence to ITAR
- Protect mission critical data, such as employee PII and organization data, through in-country deployment to mitigate exposure and risk
- Ensure your regional security standards are enforced across your global workforce network

Extend and protect your workforce with the power of SAP NS2's secure cloud deployment

Localized protection of critical data.
Leverage our secure cloud environments for end-to-end protection. All resources, data, and internal operations comply with U.S. regulations to safeguard employee PII and workforce information.

In-country deployment and data residency.
Operate with confidence through deployment on local, government-attested cloud infrastructure. This dramatically mitigates the risk of international data exposure and breaches to your workforce operations.

Innovation backed by region-specific personnel.
Gain control of your cloud operations through a security model dedicated to providing in-country, credentialed persons who understand innovation, business drivers, and regional data regulations.

Adherence to industry-specific security regulations.
- National Institute of Standards and Technology (NIST) 800-53
- International Traffic in Arms Regulation (ITAR)
- Federal Risk and Authorization Management Program (FedRAMP®) Controls
- Defense Federal Acquisition Regulation Supplement (DFARS)
- SOC Type 1 & SOC Type 2

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Why SAP National Security Services: Secure. Local. Sovereign.

We support the following industries:

- Federal Civilian
- Department of Defense
- Aerospace & Defense
- State, Local & Education
- Manufacturing

- Utilities
- Financial Services
- Intelligence Community
- Commercially Regulated

Why SAP National Security Services: Secure. Local. Sovereign.

SAP NS2 understands the value of complying to local data sovereignty regulations, storing data locally, and controlling who can access data based on regional requirements.

The innovation, functionality, and services of SAP Fieldglass meet the same standards as SAP Commercial, but SAP NS2 brings extended value regarding how the solution is protected and managed.

- We leverage tools such as vulnerability scanning, intrusion detection, and continuous monitoring to ensure your data stays protected under an automated security model.

- Dedicated, local, and credentialed SAP NS2 resources support your landscape through deep industry and regional compliance knowledge.

- Our offering mitigates the risk of external threats by limiting system management, providing in-country deployment, and leveraging an enterprise strategy to control the data and resource access within your region.