

SAP NS2 Solution Brief | PUBLIC

SAP SuccessFactors delivered through the SAP NS2 Secure Cloud

# SAP SuccessFactors delivered with FedRAMP® Compliance



# SAP National Security Services

SAP National Security Services (SAP NS2) was founded to help protect and secure the mission critical operations of highly regulated organizations. As the U.S. cloud service provider of SAP, we provide the unique capability for government and federal agencies to run market leading SAP applications without having to sacrifice security, innovation, or cost. Our team of local, credentialed experts provide the highest levels of security and compliance, deliver world class innovation, and protect critical data across all applications enterprise-wide.



Secure, compliant cloud technologies can transform how you operate within your industry. SAP NS2 **delivers the power of SAP's intelligent enterprise** with secure cloud solutions built to maximize data sovereignty and secure workloads.

# Human resources challenges for government and federal agencies

Public sector agencies employ individuals who carry out key government functions and serve the public. Their work impacts millions of citizens, therefore providing government workers with comprehensive human resources (HR) and experience management support is vital. The keys to secure and effective HR operations are:

## **Employee information protected by government-attested security regulations.**

Employee records contain confidential information, such as tax identification numbers, health information, and more. In the public sector, employees have special clearances and handle classified operations – and security holds more importance than ever. Organizations need to ensure their HR solution is compliant with the Federal Risk and Authorization Management Program (FedRAMP®) to ensure both their employees, and operations, are secured.

**Support in harboring long-term talent.** Within the public sector, employees are handling information that concerns public safety, national security, laws and regulations, and more. It is paramount that government agencies seek long-term talent, because when individuals are constantly rotating in and out, information can quickly leak and put an organization at risk. Organizations need a comprehensive HR solution that allows their employees to feel connected, supported, and empowered. Not only will this foster and promote employees to protect their nation, but it will also protect the sensitive information that flows throughout a government's workforce.

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# SAP SuccessFactors solution overview

SAP SuccessFactors is the solution to helping public sector agencies understand what their people need, how they work, and what motivates them to keep them happy and engaged.

SAP SuccessFactors is dedicated to supporting employees and reinventing how HR operates through Human Experience Management (HXM). This offering shifts traditional HR processes toward delivering experiences that serve employees first and improve overall organizational operations. The capabilities delivered through SAP SuccessFactors cover all needs of an organization, including compensation, onboarding and offboarding, employee training, and workforce analytics. This all-encompassing offering is designed to support employees throughout their careers and enable human resources leaders to accelerate growth.

The following SAP SuccessFactors modules are available at SAP NS2:

- SAP SuccessFactors Performance & Goals
- SAP SuccessFactors Compensation
- SAP SuccessFactors Succession & Development
- SAP SuccessFactors Onboarding
- SAP SuccessFactors Recruiting
- SAP SuccessFactors Time Tracking
- SAP SuccessFactors Workforce Analytics
- SAP SuccessFactors Learning
- SAP SuccessFactors Employee Central



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# Understanding SAP SuccessFactors deployed through SAP NS2

At SAP NS2, we know that innovation fails without security. Through our FedRAMP Authorized secure cloud environment, we provide enhanced protection of your SAP SuccessFactors solution.

The FedRAMP offering of SAP SuccessFactors provides a pathway for government customers to adopt the innovation, cost-savings, and

accessibility of SAP's cloud offerings while staying protected by industry-specific security regulations.

Through the combination of SAP NS2 security controls, FedRAMP compliance, and SAP innovation, our customers can effectively seek out and harbor talent, understand their people's needs, and support teams across all lines the organization.

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### **KEY BENEFITS:**

- Strengthen your workforce and ensure employees stay true to your mission by improving retention rates and reducing turnover
- No matter who your employees collaborate with, confidential employee data is protected by U.S government-grade security
- In-country support keeps data physically isolated in the U.S. through local deployment, infrastructure, and data residency practices

# Empower your people with the power of SAP NS2's secure cloud deployment

**SAP innovation helps prepares your workforce for the future.** Government employees carry out mission-critical operations that impact society. SAP SuccessFactors ensures your workforce has the skills and agility to deliver your mission and improve the future of your organization.

## **A consistent security model – even when collaborating with international partners.**

At times, government employees conduct business with international partners and customers. Our secure cloud environment provides data privacy, data residency, and cloud sovereignty to protect employee data from the threat of international adversaries.

**In-country support and deployment.** Your SAP SuccessFactors solution is supported and deployed within the continental U.S. on regulated infrastructure. With the support of local, credentialed cloud experts, we ensure your solution is managed and maintained within the U.S. to safeguard what matters most – your people.

## **Adherence to industry-specific security regulations.**

- International Traffic in Arms Regulation (ITAR)
- National Institute of Standards and Technology (NIST) 800-53
- Federal Risk and Authorization Management Program (FedRAMP®)

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# Why SAP National Security Services: Secure. Local. Sovereign.

Every organization faces different international threats and has unique compliance requirements around cloud security. The SAP SuccessFactors FedRAMP offering is the solution for meeting and exceeding these challenges.

The innovation, functionality, and services of SAP SuccessFactors meet the same standards as SAP Commercial, but SAP NS2 brings extended value regarding how the solution is protected and managed.



- Our U.S. government cloud environment leverages tools such as vulnerability scanning, intrusion detection, and continuous monitoring to help ensure your applications stay protected under an automated, all-encompassing security model.
- We mitigate the risk of external threats by protecting system management, in-country deployments, and leveraging an enterprise strategy to control the data and resource access within your region.
- Benefit from a dedicated team of SAP NS2 security experts who have deep industry knowledge of organizational drivers and unique industry needs.

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